

Return Policies

NO RETURNS after 14 days.

All sales within 14 days from the date of purchase are eligible for a return with a valid receipt for in-store credit only. Refunds will be subject to a 15% re-stocking fee. NO REFUNDS without a receipt.

Any part sold will be warranted by Dymin Systems Inc. against manufacturer defects for 1 YEAR from the date of purchase. All other warranties must be handled through the original mfg. by the customer.

Special order parts warranties are the CUSTOMER'S responsibility.

D.O.A. parts: Dymin Systems Inc. will gladly test a part returned within 14 days for FREE. All other returns will be subject to the current testing fee. (Waived if the part is found to be defective.)

NO RETURNS on SALE or BARGAIN BIN items.

NO EXCHANGES on SALE items

NO RETURNS on software, PERIOD.

All exchanges & trade-ins are FINAL, no returns, refunds, or re-claiming traded merchandise.

Returned checks are subject to a \$50 surcharge.

Service Policies

Dymin Systems Inc. is NOT responsible for lost or stolen data. Data backup is the sole responsibility of the customer.

All warranty service is subject to the rules and conditions of the Warranty Contract.

Dymin Systems Inc. will NOT be responsible for any software products not installed in our facility or by our technicians. This includes viruses, software drivers, and third party software.

Claim tickets must be present to pick up repair merchandise.

Customer must provide valid certificate's of authenticity, software keys and/or software licenses when required. Dymin Systems Inc. cannot install copied software. Original disks, and proof of ownership may be required.

Merchandise not claimed within 30 DAYS will become the property of Dymin Systems Inc. NO EXCEPTIONS.

Our Guarantee

"This invoice shows charges for this repair job only. We guarantee only that the parts installed by us will perform satisfactorily under conditions of normal usage for a period of ninety days after the date of repair. EXCEPT AS EXPRESSLY PROVIDED ABOVE, THERE IS NO WARRANTY OR GUARANTEE OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, OR OF ANY OTHER KIND, EXPRESS OR IMPLIED, WITH RESPECT TO THE SERVICES PERFORMED OR PARTS FURNISHED BY US, and we do not of course; make any guarantee with respect to any other parts. If repairs later become necessary due to other defective parts, they may be charged separately."



STOP!

Before you decide to install your own operating system:

YOU SHOULD KNOW,

1. Computer parts sold individually by Dymin Systems Inc. are warranted for manufacturer's defects only.
2. ASSEMBLED, or UNASSEMBLED computers sold WITHOUT operating systems will be treated as INDIVIDUAL parts sold, not as a complete computer.
3. Dymin Systems Inc. is NOT responsible for hardware configuration and compatibility issues with software NOT installed by Dymin Systems Inc.
4. If you suspect a part sold by Dymin Systems Inc. is defective, you may bring the part in for FREE testing within 14 days from the date of purchase. Please see our "return policies" for all other returns.
5. Dymin Systems will gladly diagnose problems with a computer that has been assembled by the customer or sold without an operating system. HOWEVER, the following minimum charges will apply:
 - Current Diagnostics fee at the date of service.
 - Current Operating system install fee at the date of service if no O/S is present or installed incorrectly as determined by our technicians. (Operating system purchase required without a valid software installation key.)